

CASE STUDIES

1.1 Case Study 1

On 19th June 2008 at 18.40 the operator observed 2 children playing with a large aerosol can by the fountain, Church Green West. They were attempting to puncture the can with a sharp object. The use of the P.A. horn on Camera 12 was to advise that the can could explode and requested they put the aerosol in the bin. They carried out this instruction and left the area. The operator believed the use of the system in this case prevented serious injury or even a possible fatality.

1.2 Case Study 2

On 20th June 2008 at 19.53 the operator monitored a group of male youths who had got into the Town Hall bin store at the bottom of the car park. They began throwing old toys – which had been discarded by the nursery – all over the grass by the underpass. The operator used the P.A. horn on Camera 3 to inform the youths they were being monitored and requested they put the items back in the bin store, to which they complied. The youths were thanked they waved to the camera and moved on.

Without the P.A. horn, the operator would have to contact the Police via Hindlip HQ to request Police attendance (if there were any Police resources available). It is likely the youths would have left the area by the time the Police arrived. The Response Centre would have then had to contact a cleansing operative to clear up the mess. The use of the P.A. horn on this occasion saved time, the appearance of the Town Centre; and Police and Council resources / money.

1.3 Case Study 3

The Operator noticed two males were walking down Unicorn Hill who looked like they were having a very animated conversation. The Operator monitored the situation and saw male 1 get in to a taxi. Male 2 tries to stop the taxi and tries to punch male 1 twice. Male 2 was given a warning over the PA system which then alerted the Police to the incident. This quick action from the Operator using the Audio system gave the Police the advantage which averted a more serious assault that could have ended in a visit to the Hospital tying up valuable Police and health resources.